



Cancellations: Classes, Workshops, Retreats

Classes

* You can cancel class bookings up to 24 hours in advance only online. If you paid by class pass, your class will be credited back to your account.

* Late cancellations (within 24 hours of start of class). We understand that cancellations are sometimes unavoidable – but cancelling late or not attending at all often stops other students from booking places in that class. If you cancel a class booking within 24 hours of the class start time, the class will not be credited back to your pass or refunded.

* I require that you sign into class a minimum of 5 minutes prior to the class start time. If you have not signed in by this time your space will be opened up to allow drop ins. If you arrive 10 minutes after the class has started, you will not be able to attend the class, and this will be treated as a late cancellation.

Workshops + courses

* A refund (minus a 20% admin fee) will be made for cancellations made more than 48 hours before the start date. For cancellations less than 48 hours before the course or workshop there will be no refunds or transfers unless:

- * The course/ workshop is full, and your place can be filled from a waiting list, or
- * You are sick/injured/pregnant and can provide a doctor's note

Retreats

	% of total booking fee forfeited
Cancelling more than or exactly 1 year before the date of your booking	0%
Cancelling less than 1 year but more than or exactly 8 weeks before the date of your booking	25%
Cancelling less than 8 weeks but more than or exactly 2 weeks before the date of your booking	50%
Cancelling less than 2 weeks before the date of your booking	100%

If for any reason you are unable to attend the retreat, I will always try my utmost to find someone to take your place so you can have a total refund.